

Privacy Policy

Effective Date: August 17, 2025 Entity: Pickleball Compete LLC

Introduction

This Privacy Policy explains how Pickleball Compete LLC collects, uses, discloses, and safeguards your information when you use the Picklepot web app. By using the app, you consent to the practices described in this Policy.

1. Information We Collect

We may collect the following types of information:

Personal Information: Name, email address, phone number, account details. **Usage Data:** IP address, device information, browser type, pages visited, cookies. **Gameplay Data:** Match logs, rankings, player statistics, and participation records.

Payment Information: Payment card or billing data (processed securely by third-party processors; we

do not store card numbers).

2. How We Use Information

We may use the information collected to:

- Provide, operate, and improve the Picklepot app.
- Facilitate tournaments, match logging, and player rankings.
- Process payments and subscriptions.
- Communicate updates, promotions, and support messages.
- Enforce our Terms of Use and ensure platform security.

- Comply with legal obligations.

3. Sharing of Information

We do not sell or rent your personal information. Information may be shared with:

- **Service providers** assisting with hosting, analytics, or payments.
- Legal authorities if required by applicable law or court order.
- Business transfers in the event of mergers, acquisitions, or restructuring.

4. Data Security

We implement administrative, technical, and physical safeguards. However, no system is 100% secure. Use of the app is at your own risk.

5. Data Retention

We retain your information for as long as necessary to provide services, comply with law, and resolve disputes. You may request deletion of your data by contacting us.

6. Children's Privacy

The Picklepot app is not intended for children under the age of 13. We do not knowingly collect information from children. If discovered, such data will be deleted immediately.

7. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access the data we hold about you.
- Request correction or deletion.
- Withdraw consent or opt-out of marketing.
- Request a copy of your data in a portable format.

8. Cookies & Tracking

We use cookies and similar technologies to analyze usage, improve services, and personalize experience. You may disable cookies through your browser settings.

9. Third-Party Services

Our services may contain links or integrations with third parties (e.g., Stripe for payments). These third parties have their own privacy policies which govern their practices.

10. International Data Transfers

If you access the app outside the United States, note that your information may be transferred and processed in the U.S. or other jurisdictions where privacy laws may differ.

11. Updates to This Policy

We may update this Privacy Policy periodically. Changes take effect once posted. Continued use of the app indicates acceptance of updated policies.

12. Contact

If you have questions, contact us at:

- admin@pickleballcompete.com
- Pickleball Compete LLC